

DATA STRATEGY FOR ROBUST CONTINUOUS IMPROVEMENT

EMILY C. TANNER, PH.D.
Emily.tanner@mail.wvu.edu

JF TANNER, JR., PH.D.
jtanner@odu.edu

2024WARD: Building Brighter Futures for Today's Youth Leaders, June 25-27

U.S. Department of Health and Human Services, Administration on Children, Youth and Families (ACYF), Family and Youth Services Bureau (FYSB) Adolescent Pregnancy Prevention Program Grantee Conference

If We Use Evidence-Based Programs, Why Test Improvements?

Because of:

- Cultural Adaptation
- Modify for Local Constraints
- Alter Program Based on Participant Response

Continuous Improvement

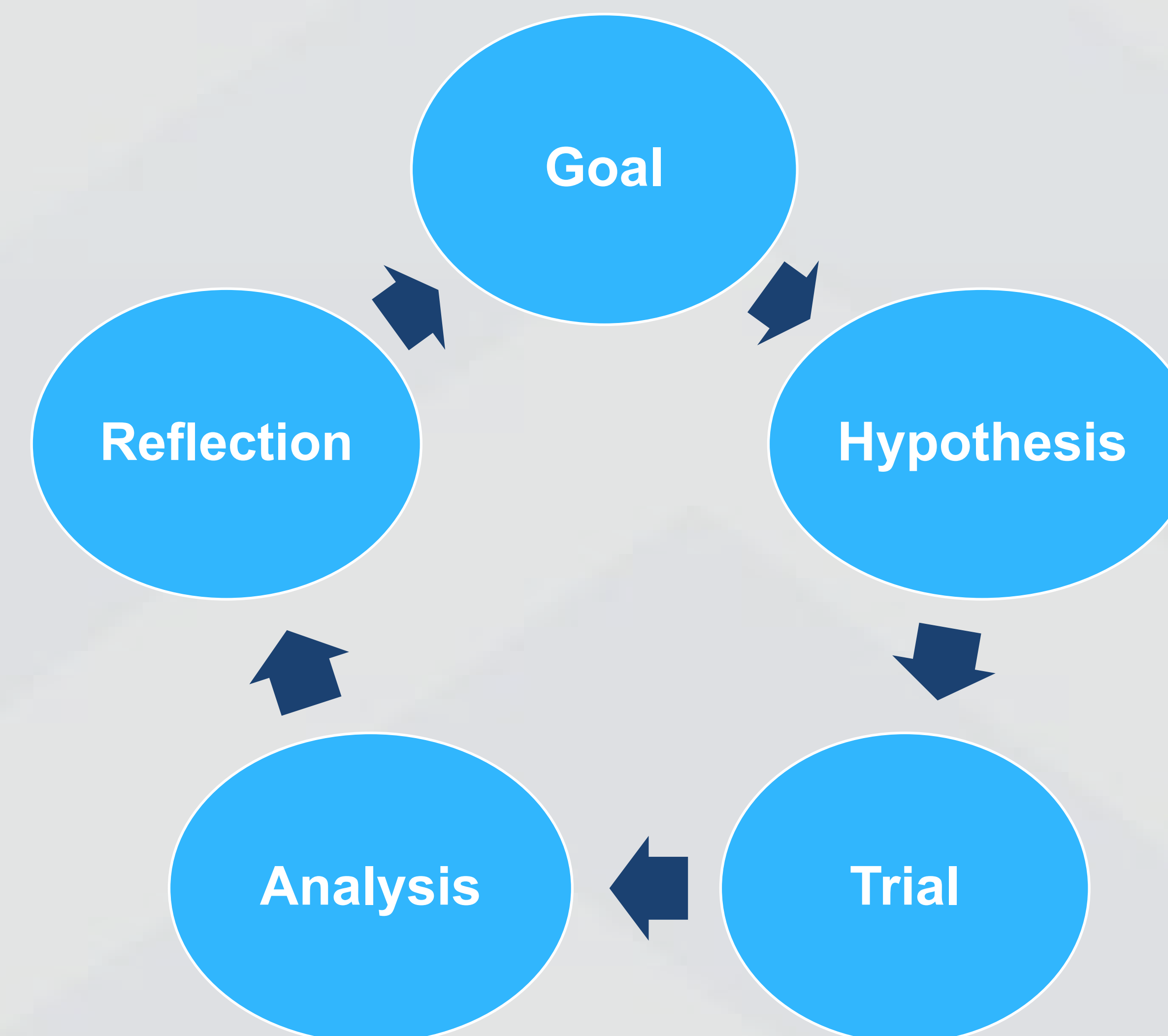
- Tests Portions of Program
- Makes Use of All Available Data
- Considers Cost/Benefit
- Hypotheses are Decision Rules

Strategy is Theory

We Do *Something* (make a change) Because It *Works* (has a desirable outcome)

- Define the goal for the change you want to make
- Define the change in the program
- Define the data required and collect as you go or use data you already collect

Continuous Improvement Process is Continuous!



Goal: Modify Mortality Expectations (especially among Black males) and Develop Future Orientation

Hypothesis: Future Orientation can be Developed & Mortality Expectations Modified Through Ice-Breakers (Defined as free-form discussions following a prompt)

Example: *What would you do if you won a million dollars?*

Testing Ice-Breakers:

- Direct Questions in Pre- and Post-Test Focus Groups on Mortality Beliefs, Future Orientation, and Aspirations
- School Data on Attendance, Fights, etc. Pre to Post
- Improvement in Exit Survey Measures

Goal: Improve Student Engagement

- Gather student satisfaction measures following random sample of classes
- Analyze scores and identify sources of difference
- Add, remove, or modify material based on findings

Testing Changes

- Track student satisfaction, attendance, and Entry/Exit results

Testing for Continuous Improvement

Map Expected Relationships Before Testing – *Entering Cycle in “Reflection”*

Future Orientation → Risk Avoidance

Early Mortality Expectations* → Present (not Future) Orientation

* Identified in prior focus groups

Map Observed Relationships For Further Testing – *Entering Cycle in “Analysis”*

- Observed significantly fewer Entry than Exit surveys

- Analyzed attendance data

- Late entrants to the class returned and did not skip

Quality → Student Engagement

What's Next?

Communicate Results to Stakeholders!

- Demonstrates Importance of Entry/Exit Surveys to Program Partners
- Use when Applying for Additional Funding
- Continue to Improve

Literature Cited

Gioia, D. A., Corley, K. G., & Hamilton, A. L. (2013). Seeking qualitative rigor in inductive research: Notes on the Gioia methodology. *Organizational Research Methods*, 16(1), 15–31. DOI [10.1177/1094428112452151](https://doi.org/10.1177/1094428112452151)

Tanner, J.F. Jr. & Tanner, E.C. (2020). Fairy tales don't come true: The Impact of Aspirational Distance on Teen Pregnancy Prevention Messages. *Journal of Public Policy & Marketing* 39(1), 15-30. DOI: [10.1177/0743915618816062](https://doi.org/10.1177/0743915618816062)

About the Authors

Dr. Emily Tanner is an Associate Professor at WVU and Principal of Tanner Behavior Sciences. She previously worked in healthcare research.

Dr. JF (Jeff) Tanner is Dean Emeritus at ODU. He served on several HHS Expert Panels including one on cross-site evaluation.

Disclaimer

The views expressed in written training materials, publications, or presentations by speakers and moderators do not necessarily reflect the official policies of the Department of Health and Human Services, nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.

This work was supported by FYSB grants 90AK0072 (PREP) & 90SR0208 (SRAE)