CENSORSHIP, BARRIERS, AND WINS W REPUTINGYONGHOLERR WRICHLAPPINIFRANIOS

JUNE 25–27, 2024 2024WARD: BUILDING BRIGHTER FUTURES FOR TODAY'S YOUTH LEADERS

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES, ADMINISTRATION FOR CHILDREN, YOUTH AND FAMILIES (ACYF), FAMILY AND YOUTH SERVICES BUREAU (FYSB) ADOLESCENT PREGNANCY PREVENTION PROGRAM GRANTEE CONFERENCE

THE VIEWS EXPRESSED IN WRITTEN TRAINI PUBLICATIONS OR PRESENTATIONS BY SPEAKING AND ADDRATORS TO NOTIVESSATLY RELETTEE OF ICAL POLICIES OF THE IDPARTMENTOF HEALTH AND HUMAN SPRACES, NOR TO IS MENTIONOF TRADENAMES, COMPECTAL PRACTICES, OR OF AN ZATIONS INFLY END REMENTBY THE US COMPEND.

This opportunity was made possible by the Family and Youth Services Bureau (90AP2697-01-00).

FACILITATORS





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Arianna de la Mancha|she/they Communications Designer Healthy Teen Network

OUR GOALS FOR THE

After viewing this presentation, participants will be able to...

- explore the multifaceted aspects of social media censorship impacting youth recruitment in research studies.
- earn the skills required for creating a compelling ad copy amid rapidly changing social media restrictions.
- identify two strategies to navigate rejected or censored ads on various social media platforms.

OUR TIME TOGETHER

- Welcome & Introductions
- Introduction Activity
- Background Information about Censorship
- The Art of Powerful Copy
- Ad Copy Carousel Activity
 - The Ads Appeal Process
 - **Reflections / Closing**

AD CENSORSHIP A

INSTRUCTIONS Scanfor Poll

- Scan the QR code with your phone
- Vote True or False for each question.
- Results will be shown on our presentation screen!





GOOGLE ADS

Ad assets that include irregular capitalization are prohibited, for example "PREIS, thrivology" or "PhD".



TIKTOK ADS

Ad copy/captions can contain relevant hashtags.



META ADS

Ads that include more than 20% text in the main ad image are not allowed.



META ADS

Ads that target only certain groups of people or use imagery linked to certain groups of people are not allowed.



TIKTOK ADS

Ads that contain words related to sexual health are prohibited.



ALL PLATFORMS

Ads can include copy that mentions anatomically correct body parts.

BACKGROUND INFORM ENSTEP

HOW CONTENT GETS SUPPRES

- Algorithms determine the visibility of content on social media platforms.
- Moderators can remove content that violates platform guidelines.
- AI Tools on ad platforms are skewing approvals and suppressing sexual and reproductive health content.
- Users can report content, but misuse leads to inaccurate reporting.

WHERE WEIGENSCRIPTENINOR REPORT OF A STATE OF

- **TikTok:** Content with "sex," "lesbian," or "abortion" is flagged, removed, or suppressed in captions.
- Instagram: Sexual health posts are shadowbanned, reducing visibility.
- Facebook: Sexual health ads are often rejected or need language changes.
- YouTube: Sexual health videos are often demonetized or agerestricted, limiting their reach and accessibility.

WHY SHOULD WE CARE ABOUT S CENSCREMP?

- It restricts access to vital information for adolescents.
- It hampers public awareness of important sexual health issues and resources.
- Censorship reinforces the stigma around discussing sexual health openly.
- Social media platforms are a valuable mechanism for recruiting and retaining young people for research studies.

EXAMPLES OF SEXUAL / REPORT HEATHERS OF SEXUAL /

CENSORSHIP WE HAVE FACED ON SOCIAL MEDATHOCHUTRERITMENTRARSEARCHSTUDY

We've faced our ad accounts being frozen, limitations on ad targeting, rejection for being a "prohibited industry", and more...

arch	themes	
nat are	some words or phrases people use when searching for your products or services	\$?
Add se	arch themes (7 of 25)	
Hea	Ith X Personal Care X Reproductive Health X	
() E	irth Control X) Relationships X Wellness X	2
Hea	Ith Care × Add search themes (up to 25)	
ne or m	ore of your search themes can not be used.	
-	Fix or request an exemption	
	Fix or request an exemption Try changing or removing these search themes. If you're sure that your search themes comply with our policies, request a review and we'll take a look.	
	Try changing or removing these search themes. If you're sure that your search	
-	Try changing or removing these search themes. If you're sure that your search themes comply with our policies, request a review and we'll take a look.	

The status of your ad delivery

2022-09-17 20:19:26 UTC-05:00

Hey There Healthy Teen Network0304, Your ad(s) were **Rejected** because they don't comply with our advertising policies. Log in to your account to learn more about the reason(s) for the rejection. Account ID: 7071278413515980802 Account Name: Healthy Teen Network0304 Ad group name: Ad Group Get website visits 20220913103358 Ad group id: 1743866946931730 **Rejection Reason**

Ad 1743866947909649 Rejection Reason:

The product/service promoted on the ad/landing page belongs to a prohibited industry of the targeted location(s) in your ad when we take our own business evaluation, user experience and the value of advertisement impact, etc. into consideration. Affected Regions: US

EXAMPLESSHOPFCENSCRSHPONSOCALMEDA FRONGKSINTHEHHD

FDA-approved fertility tracking tool had ads removed from social media

...



"Women's health is suppressed on social media. It's not because we are violating terms and conditions, it's because of sloppy AI that is flagging us as sex or pom."

50 women's health companies has signed our petition to end women's health censorship on Meta and TikTok

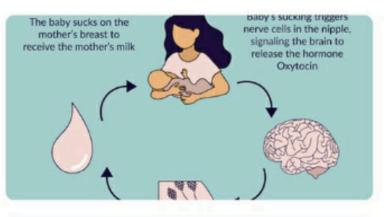


Why Is Social Media Censorsing Female-Bodied Sexual Health? beautymatter.com - 3 min read

2 only you can see this post. It's been removed because it goes against our professional Community Policies. <u>Learn more</u>

Ad sharing information about breastfeeding was rejected by Meta's "adult content" policy

Post: "Breastfeeding can be tricky, and the let-down..."

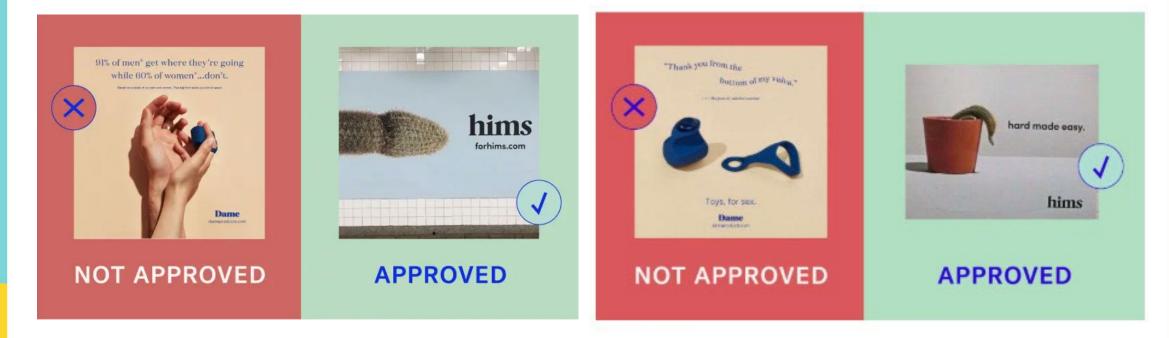


Review rejected

Ad still doesn't comply with our Adult Content policy.

EXAMPLES FORCENSOR PIR

Dame's winning lawsuit against the NYC MTA over their subway ads



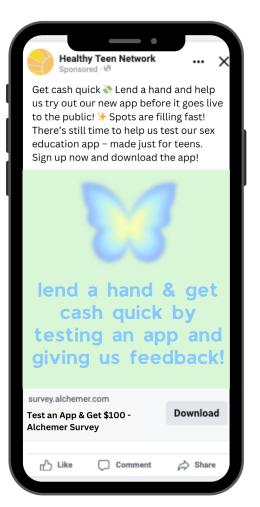
THE ART OF POWER

AD COPY CAROUSEL

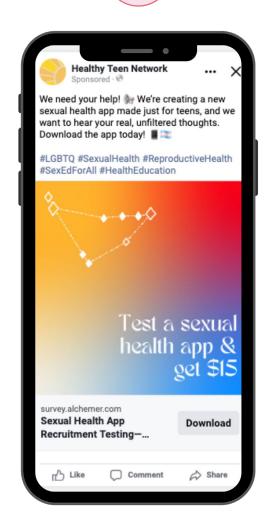
- Around the room, there are posters with sample social media ads showcasing different styles of ad copy and visuals.
- We'll be focusing on the ad copy, this includes the captions, headers, and text in the ad images.
- Take a sharpie and a pack of yellow & pink post-it notes with you up to one of the posters.
- As we tell you to, move around the room to each of the posters.

AD COPY CAROUSEL

- At each poster, consider the social media ad copy changes you would make and whether you think they were approved by the ad platform
- Think about: What would you change about the image text or caption on each poster? What additions would you make? What would you remove or change?
- On yellow post-it notes, list the changes that you would make to the ad copy.
- On pink post-it notes, list the whether you think it was approved by the ad platform and potential strengths.
- Use a separate post-it note for each change or note about the ad







AD COPYWRITING BES

BEST PRACTICES FOR A

- Familiarize yourself with different restrictions across platforms
- Headline copy and text on images must match, especially when including \$ incentives for young people
- Use relevant hashtags OR avoid them all together (dependent on platform)
- Use short, enticing copy with one clear call to action
- Avoid using SRH terms when necessary (dependent on platform)

STILL IMAGE AD BEST

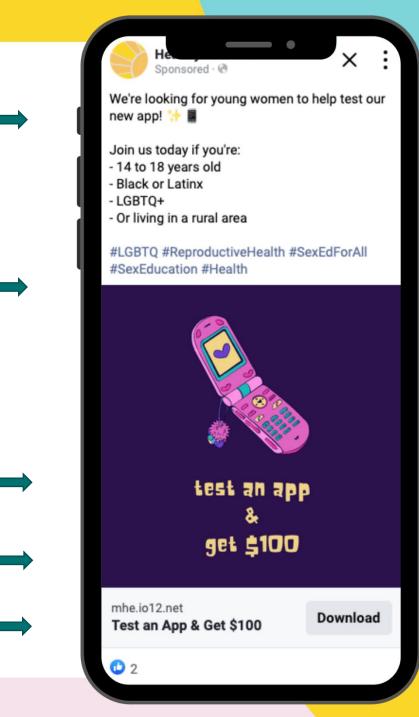
Leverage your audience on an existing social media account

Simple graphic with minimal text; Text should have a direct ask but not pushy; Colors should have high enough contrast; Typeface should be easily readable and large; Avoid stock imagery

Button with clear direction for the user to take

Use concise copy with a call to action and emojis

Add relevant hashtags



VIDEO AD BEST PRA

Leverage your audience on an existing social media account

Video should be under 30 seconds; Young people in your video should reflect your target audience;

Add trending, upbeat music to the background; Add subtitles (if applicable to ad content) for accessibility **AD**

Include a still graphic with your call to action

Button with clear direction for the user to take

Do **not** include SRH language in caption or image

THE ADS APPEAL PE

BEST PRACTICES FOR APPEALING

- Keep screenshots of ad rejections and document appeals
- Contact a platform representative or submit an appeal explaining the importance and education value
- When appealing, mention conducting an IRB-approved research study without revealing too much detail.
- Be proactive and flexible; update copy or graphics to run the ad again or publish the post.

Re-state the reason they gave you for your ad rejection and request clarity

Tell them who you are and where you work; State your credentials for the ad, in this case it is an IRB approved research study involving several non-profit organizations; Don't share too much and **do not** use SRH language in your ad appeal copy.

Mention that you can provide them with additional information as needed

Ad Rejection Appeal ID: 935628

Cus

Details

Good afternoon, I'm the Digital Content Creator at Healthy Teen Network and I work on a variety of projects involving social media, including social media ads. The ad that I tried to launch yesterday did not get approved and it's unclear to me, and my project partners, what "Prohibited Industry -Utility software" means in our ad rejection. Healthy Teen Network and our project partners are all public health organizations that work with and for young people across the US, this is a legitimate research study supported with IRB approval and approval in the Apple app store for the app that we're testing. If it helps, I can give more information on the project and/or the app but I'm not sure why our ad is denied and we'd like to dispute this. Thank you for your help and have a great day, Mariah

categorization

Ad Review-Disapproval reason unclear

REFLECTIONS & CL



WHAT IS ONE QUEST STILLHAVE ABOUT CENSORSHPOF SEXUAL ANDREDOCTIVE HEALTH THIS ONSOCIAL MEDA?



Let's work together to advance social change, so young people get the education & care they need & deserve.

Connect with the

Repro Uncensored Coalition



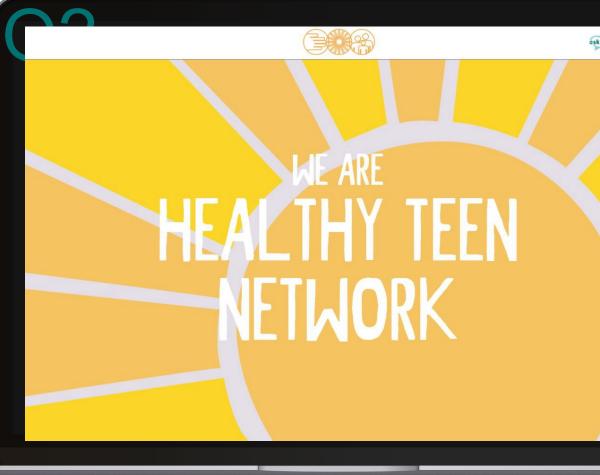
REFERENCES

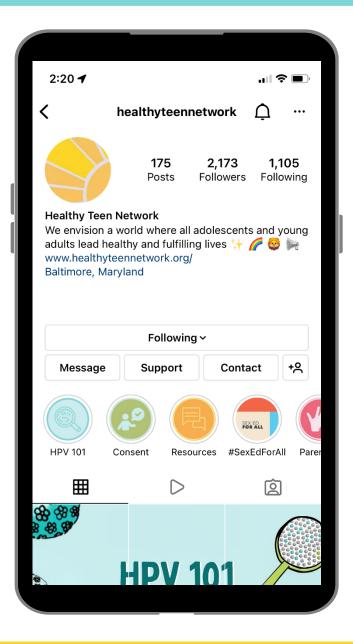
- 1. <u>Amnesty International Report on Tech & Reproductive Rights</u>
- 2. <u>Blog Post from Healthy Teen Network on Navigating Sexual</u> and Reproductive Censorship on Social Media
- 3. <u>TECHsex USA report on Youth Sexuality and Reproductive</u> <u>Health in the Digital Age</u>

4. Journal Article | "It would be weird to have that on Facebook": young people's use of social media and the risk of sharing sexual health information

WANT MORE INF

- <u>Navigating Sexual &</u> <u>Reproductive Health</u> <u>Censorship on Social</u> <u>Media</u> | Blog Post
- <u>Additional Examples of</u> <u>Censorship</u> from Xtra Curricular | Webpage
- <u>4 Sexual Wellness Brands</u> <u>Fighting Censorship</u> | News Article





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SESSION EVALUATION

Please complete a brief evaluation form for all workshop, forum and networking sessions by scanning the following QR code or visiting the following link:

https://bit.ly/2024Evaluations



THANK YOU!