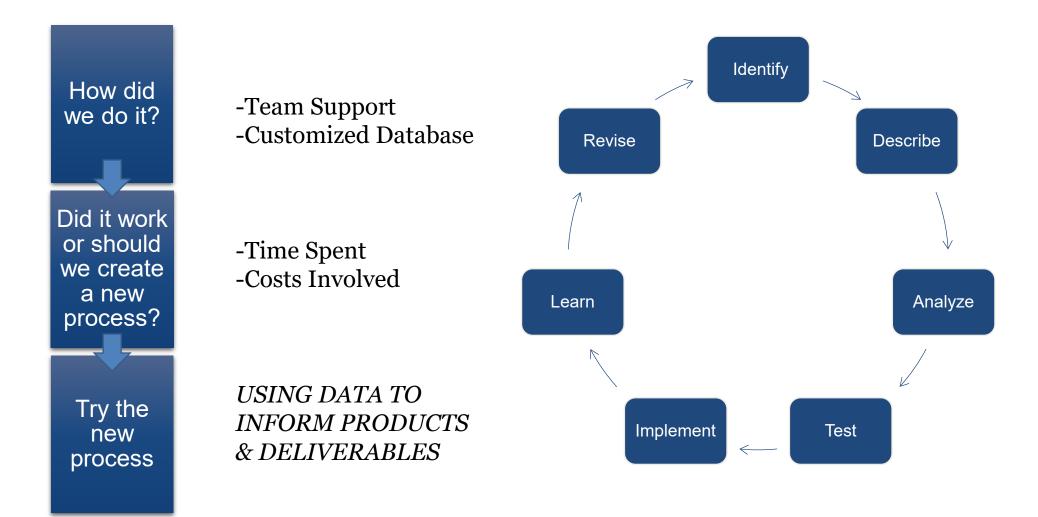
Creating a Continuous Quality Improvement (CQI) Process That Works

The Ridge Project

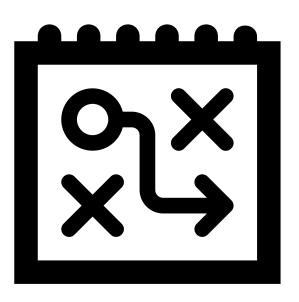
CATHERINE TIJERINA



RIDGE CQI STRATEGY



SUPPORTING THE CQI PROCESS



- Incentivizing Weekly Reports Emailed reports showing benchmarks toward goals are sent to the entire team
- Motivational Weekly Leadership
 Meetings
 Leadership reports on
 strategies to meet monthly goals
- <u>Strategic Monthly CQI Meetings</u> The formal CQI team meets to discuss outcomes and goals



LOGIC MODEL TO DRIVE CQI





EARLY FOCUS:

Implementation

Use data for funder reports

Share data at reporting time

Changing our program only after failed attempts

What we have always done: -Collect data -Share data -Objectives based on logic model -Continuously innovating

CURRENT FOCUS:

Use real time data to drive program implementation

Collect data for CQI, not just funder requirements

Share data weekly/monthly

Process data using logic model outputs to *quickly identify* issues before they become failed attempts!



Session Evaluation

Please complete a brief evaluation form for all workshop, forum and networking sessions by scanning the following QR code or visiting the following link:

https://bit.ly/2024Evaluations

